

R&S Waterson's

We take the work out of your holiday



2021

*Door-to-door
Coach Holidays*



Tel: 01977 610773
www.watersonbusandcoach.co.uk



PLEASE
RECYCLE ME
*If you don't
want me,
pass me onto
a friend*

Welcome

Welcome to our 2021 holiday Guide in which we hope you will find a holiday suitable for your requirements. As in the past, we have strived to ensure that we offer value and service which is a contributing factor in our popularity.

This last year we have faced unprecedented circumstances as a nation and we appreciate how difficult it has been for all. We would like to thank all customers, old and new, for your continued support.

We take pride in being a local family run company, serving our local community for over 55 years. Our drivers are a key part of our business and have been with us quiet awhile. Some will know them from being on holidays in the past. We hope to see you again in 2021 for what we hope will be a better year for all.

At the time of this brochure going to print, we are still under Government restrictions due to COVID-19. This may mean that you may see changes to the way we operate when you are on your next holiday with us. This could mean that seating on board the coach may be slightly altered to reflect the social distancing requirements at the time of travel, and that face coverings may be required whilst travelling on the coach. Hopefully as the year progresses, we may return to some normality, however please be assured that we continue to monitor the latest Government guidance and will reflect any changes with our operations to ensure that we operate as safely as possible.

New this year

We have upgraded your free insurance so you can now book your holiday with confidence, safe in the knowledge that if you have to cancel your holiday due to having to self isolate with COVID-19 symptoms or you are contacted by 'Track and Trace' and advised to self isolate, you can move your holiday departure date free of charge to another date in the future.

Terms and conditions

Valid on all new bookings. Evidence will be required to prove that you are self isolating in conjunction with COVID-19. You are entitled to transfer your holiday free of charge under our guarantee to an alternative date (please be aware any increase in the holiday price will be applicable), if you choose to cancel your holiday you will be charged the appropriate cancellation fees in line with our booking terms and conditions.

WE'RE GOOD TO GO Industry Standard

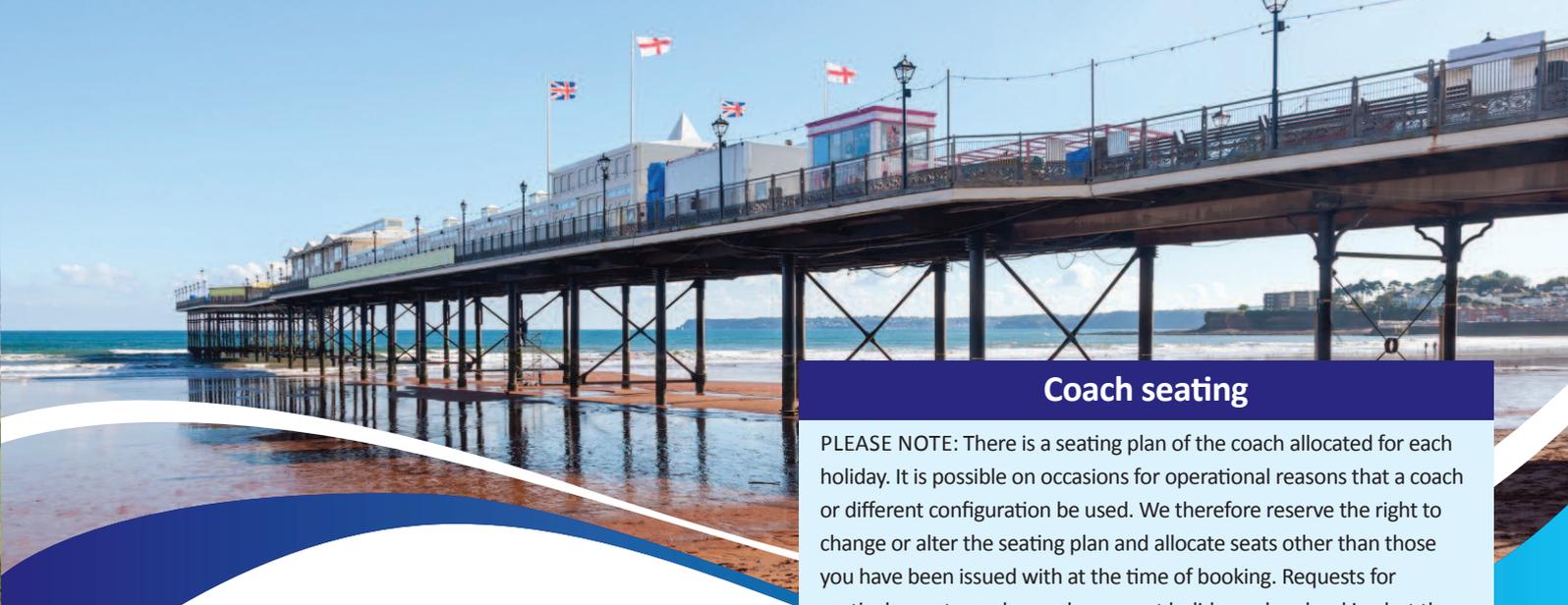
We are delighted to have been awarded the Visit Britain 'We're Good to Go' accreditation for England, Wales, Scotland and Northern Ireland. This accreditation recognises that we are following government and industry COVID-19 guidelines to ensure our coaches and all aspects of our holidays are safe and secure for our customers and Staff. The 'We're Good to Go' accreditation has been unveiled as a nationwide industry standard and consumer mark to provide a 'ring of confidence' for domestic tourism and has been developed in partnership with Tourism Northern Ireland, Visit Scotland and Visit Wales to ensure a standard approach across the UK. So whether you have travelled with us before or are looking to holiday with us for the first time, you can rest assured that the safety of our guests and staff will always be our number one priority and we look forward to welcoming you on board!



We have moved!

**We are now situated at
our Coach Departure Point:**
Royd Moor Farm,
Royd Moor Lane, Badsworth,
West Yorkshire WF9 1AZ

**To Book a Holiday
Call us on 01977 610773 or
call into our Booking Office**



How to book your holiday

To book any holiday listed in this brochure, please phone our booking office on **01977 610773**. With the COVID situation in mind, we ask that you please make bookings via telephone rather than visiting the office to stay safe and protect each other.

We will require the following information from you:

- When and where you would like to travel
- The type of room you require (*Single, Double, Twin*)
- Name and address of the lead passenger and all accompanying passengers
- Any special requirements (*Please note that these cannot be guaranteed*)
- Wheelchairs, walkers, scooter (*All must be the fold down type*)

Due to restricted luggage space, we must limit the amount of disability aids that we can carry. If you wish to bring one of these, you must inform us at the time of booking and you are responsible for overseeing the loading of all these items including footrest and cushions.

Your booking

Please read our Trading Charter at the end of this brochure. By signing our booking form (copies enclosed), you agree to our terms and conditions.

The booking form must be returned to us. On receipt, the holiday is held for 7 days and will be released on sale unless we receive a non-refundable deposit of **£40 per person**. Payment can be made by cash, cheque, or card.

Please make cheques payable to R&S Waterson Ltd and post to our **Badsworth Office (Royd Moor Farm, Royd Moor Lane, Badsworth, Pontefract, West Yorkshire, WF9 1AZ)**. Within 7 days of receiving your payment and booking form you will be issued with a confirmation invoice. When you receive this, please check that all your details are correct, if not, please inform our Travel Office immediately failure to do so may affect the enjoyment of your holiday.

Final balances must be paid 6 weeks prior to departure. This information can be found on your confirmation invoice. Please ensure that you make arrangements to make the payments as we do not send out reminders. Failure to do this may result in us cancelling your holiday and under your contract with us you still are liable for the full cost.

Call 01977 610773 to reserve your seats on your holiday!

Coach seating

PLEASE NOTE: There is a seating plan of the coach allocated for each holiday. It is possible on occasions for operational reasons that a coach or different configuration be used. We therefore reserve the right to change or alter the seating plan and allocate seats other than those you have been issued with at the time of booking. Requests for particular seats can be made on most holidays when booking but these are made on first come, first served basis, if there is a specific seat you would prefer then you are recommended to book early. From time to time we may have to change coach from the coach we had planned for maintenance or break down. This may mean the coach we use has no toilet on board or other facilities.

Single passengers may find other passengers allocated next to them. No single passengers will be allocated a double seat to themselves except during COVID restrictions.

Seat belts must be worn at all times and it is your responsibility to ensure you do so.

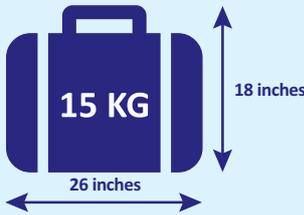
Door-to-door pick-up service and procedure

On all our holidays of 4 days or more, we provide our door-to-door pick up and this service is free to most towns and villages. Unfortunately, because of the expense and distance of some towns and villages, we have to charge a small supplement. Please ask at time of booking. We have a small amount of free parking at our base (parking must be booked at time of booking and at own risk).

Our door-to-door service is costly to operate and difficult and time consuming to operate therefore we must make conditions to ensure these helps make a smooth-running operation.

We reserve the rights to refuse to carry any case which exceeds these limits. We do not want to cause embarrassment to you so PLEASE DO NOT EXCEED THIS. IT IS FOR YOUR OWN COMFORT AND SAFETY.

As most of our pick ups are made by taxis, we stress that luggage must be restricted to one medium suitcase per person, plus one piece of hand luggage which travels with you on board. In most cases there will be four



passengers in each taxi, so please be considerate towards your fellow passengers. These restrictions must be adhered to for your health and safety as an overloaded vehicle is a danger to everyone.

All door-to-door pick-up arrangements are made by R&S Waterson's Ltd only. If you try to interfere with the arrangements made by us, such as redirecting the taxi, you may find yourself charged for this. Pick-up arrangements are at our discretion. Where a taxi is employed by us, there may be up to four passengers in the vehicle with four accompanying suitcases. In some cases, you may not be picked up or return with others booked in your party or in the same vehicle that you arrived in. All taxis are fully licensed by the Local Authorities to carry a minimum of four passengers and four cases.



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Turkey & Tinsel Breaks, Christmas and Twixmas Breaks

Come with us on our Turkey & Tinsel Breaks celebrate Christmas twice this year. These mock Christmas breaks are ideal to meet up with old friends, new friends or just have a good time. Santa even leaves a gift for everyone.

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From
£290

NEW

Price
£330

NEW

Perth

The county town of Perth is warmly known as the “Fair City”. A bustling market town with much to offer. Two splendid parks frame the city (‘Beautiful Britain’ award winner) whilst its streets and public gardens are filled with colour Elegant Georgian terraced houses and shops.

The Salutation Hotel

The Salutation Hotel has been welcoming guests since 1699! Today the welcome is as warm as it ever was and the Salutation now combines traditional hospitality with modern comforts to make your stay a relaxing and memorable one. Please note, as a result of the age of the building some access may be difficult for people with limited mobility. A lift serves most floors.

Included in your holiday

- Dinner, bed & breakfast accommodation en suite bedrooms
- 2 excursions on 5 days
- Complimentary (FREE) Travel Insurance (*subject to conditions*)
- Door-to-door pick-up service (*subject to area*)

Dates | Single Room Supp: £64pp

Mon 14th to Fri 18th June • Days: 5 • Price: £350pp

Mon 27th September to Fri 1st October • Days: 5 • Price: £360pp

Turkey & Tinsel Breaks | Single Room Supp: £64pp

Mon 13th to Fri 17th December • Days: 5 • Price: £290pp

Gingerbread & Gin Theme

- Monday** - Festive drinks reception
 - Tuesday** - 3 course carvery style dinner
 - Wednesday** - Mini afternoon tea, gingerbread & a glass of festive gin
 - Thursday** - Enjoy a hearty breakfast
 - Friday** - Farewell breakfast
- Entertainment on Tuesday & Wednesday evening



Excursions

We will select from the list below:
Blairgowrie • Edinburgh • Drivers Choice

Oban

There are lots of things to do in Oban and with fantastic ferry links it's also the ideal place to stay to explore. Surrounded by stunning views of the mountains, lochs and islands, Once given the Royal Seal of approval from Queen Victoria who called it “one of the finest spots we have seen”.

The Royal Hotel

The Royal Hotel stands in the centre of town close to the harbour and ferry terminal. Built in 1895 the 3-star AA awarded hotel offers traditional Scottish hospitality within quality modern surroundings. All rooms are en suite with TV and hospitality tray.

Included in your holiday

- Dinner, bed & breakfast accommodation en suite bedrooms
- 2 excursions on 5 days
- Complimentary (FREE) Travel Insurance (*subject to conditions*)
- Door-to-door pick-up service (*subject to area*)

Date | Single Room Supp: £64pp

Mon 5th to Fri 9th April • Days: 5 • Price: £330pp

Excursions

Drivers Choice





From
£305

Llandudno

Llandudno is a charming seaside resort and is popular with many of our customers. It is the largest resort in Wales, as well as being one of Britain’s finest Victorian seaside resort, and offers something for everyone. Situated on a magnificent crescent shaped bay and sheltered by the Great and Little Orme, the town still retains much of its Victorian elegance and tradition with a wide range of shops, cafes, and restaurants. There is a promenade which is a level walk with plenty of seats offering resting places, sandy beaches, and pier – making it a perfect holiday destination!

The Evans Hotel

The Evans Hotel is a popular family run hotel we have used for the past three years, situated very close to town centre yet only 500 yards from the promenade. The hotel lift serves all floors and all bedrooms are modern en suite with tea/coffee facilities, modern digital freeview TV, hairdryer and bathroom. Entertainment is provided on selected evenings.

Hotel Summary

- All bedrooms have en suite facilities and complimentary tea/coffee making facilities
- Entertainment on selected evenings
- Lift to all floors (*access to some rooms in the hotel may involve steps*)

Included in your holiday

- Dinner, bed & breakfast and accommodation in en suite bedrooms
- 2 excursions on 5 day breaks
- Complimentary (FREE) Travel Insurance (*subject to conditions*)
- Door-to-door pick-up service (*subject to area*)



Dates

Tue 13th to Sat 17th April

Days: 5
Price: **£305pp**

Wed 19th to Sun 23rd May

Days: 5
Price: **£315pp**

Thurs 1st to Mon 5th July

Days: 5
Price: **£325pp**

Thurs 12th to Mon 16th August

Days: 5
Price: **£335pp**

Thurs 30th September to Mon 4th October

Days: 5
Price: **£320pp**

Turkey & Tinsel Break

Mon 29th November to Fri 3rd December

Days: 5
Price: **£305pp**

Excursions

- We will select from the list below:**
- Snowdonia & Anglesey
 - Rhyl & Betws y Coed
 - Drivers Choice



From
£310

NEW

Llandudno

The Marine Hotel

The Marine Hotel is Situated perfectly on the seafront in the heart of Llandudno, the Bay Marine hotel boasts spectacular views of the coast and beyond. The hotel is classically Victorian in structure, The hotel itself is well equipped to settling you into holiday mode combining a warm welcome, helpful staff and comfortable lounge areas to enjoy.

Date | Single Room Supp: £40pp | Seaview Supp: £60pp
Mon 5th to Fri 9th April • Days: 5 • Price: £310pp

Turkey & Tinsel Breaks

Single Room Supp: £40pp • Seaview Supp: £60pp

Mon 15th to Fri 19th November • Days: 5 • Price: £310pp



©Flickr - Stephen Colebourne

The County Hotel

The County Hotel is Situated in a prime location on Llandudno's promenade, The County Hotel offers warm welcome, tranquil views of the coast and stylish décor throughout, The various lounge areas give you many places to unwind in, with comfortable seating and featuring views of the sea, you can rest assured that you will be able to truly relax into your holiday.

Date | Single Room Supp: £40pp | Seaview Supp: £60pp
Mon 12th to Fri 16th July • Days: 5 • Price: £340pp



Excursions on all dates

We will select from the list below:
 Snowdonia & Anglesey • Rhyl & Betws y Coed • Drivers Choice



Price
£305

NEW

Lake District – Grange-over-Sands

Cumbria Grand Hotel

Set within the Lake District National Park, the Cumbria Grand Hotel is the ideal base to explore this beautiful region. Built in 1880, the hotel is ideally located, set in 20 acres of private gardens and woodlands and overlooking Morecambe Bay, yet only a short drive from the majestic Lake Windermere. A warm and friendly welcome awaits at this charming Victorian Hotel. Within the grounds, you will find manicured gardens, courts, putting green and woodland walks. The hotel boasts 124 tastefully decorated en suite rooms with complimentary toiletries, direct dial telephone, wide screen tv with Freeview, desk and chair, hairdryer and tea/coffee making facilities. *Please note, as a result of the age of the building some access may be difficult for people with limited mobility.*

Hotel Summary

- Located a short walk from the Main High Street
- All bedrooms have en suite facilities, and complimentary tea/coffee making facilities
- Entertainment provided each evenings
- Lift serves all floors (*access to some rooms in the hotel may involve steps*)

Turkey & Tinsel Break

Single Room Supp: £64pp

Mon 22nd to Fri 26th November
Days: 5
Price: **£305pp**

- Mon:** Pre dinner drink & Carvery style evening meal
- Tues:** After Breakfast collect your jumbo quiz forms
- Wed:** Traditional Christmas Dinner with all trimmings
- Thurs:** New Years Eve celebrations and quiz results

Excursions

We will select from the list below:
Scenic tour of the Lake District with stops along the way
Drivers Choice

Included in your holiday

- Dinner, bed & breakfast accommodation en suite bedrooms
- Complimentary (FREE) Travel Insurance (*subject to conditions*)
- 2 excursions on 5 days
- Door-to-door pick-up service (*subject to area*)



4 Day Twixmas Blackpool Break



Liberty's Hotel

Liberty's Hotel is a ideal place to unwind after Christmas this popular hotel just set back on the North Promenade overlooking the Irish Sea and close to the town centre. The former Bay Hotel has 65 en suite bedrooms with tea/coffee facilities and TV. Entertainment is provided in the hotel most evenings with a range of acts performing. The hotel also has a cosy bar/lounge to relax in.

Excursion

Drivers Choice



Price
£230

NEW

Date | Single Room Supp: **£30pp**
Mon 27th to Thurs 30th December • Days: 4 • Price: £230pp



From
£285

Blackpool

Blackpool is the biggest and most popular resort in Britain and is full of entertainment so there's always something to see and do! Local attractions include the famous Golden Mile, three Piers and of course the iconic Blackpool Tower – why not visit and experience the spectacular refurbished and restored ballroom. Blackpool also has a host of shopping options, with a mix of high-street names, independent boutiques, and open-air markets. During the winter months, this lively resort showcases one of the greatest free shows on Earth - the Blackpool Illuminations which attract around 3 million visitors every year!

Tiffany's Hotel

Tiffany's Hotel is a popular hotel with many coach operators. The hotel is situated on the North Promenade overlooking the Irish Sea and close to the town centre. Breakfast is buffet style and the five course evening meals are served to your table in the hotels restaurant. The sea view bars offers snacks and refreshments throughout the day. Entertainment is provided in the hotel each evening with a range of acts performing. The hotel also has a cosy sea view TV lounge and a games room.

Hotel Summary

Tea, coffee and biscuits served on arrival

All bedrooms have en suite facilities, and complimentary tea/coffee making facilities

Entertainment each evening

Lift to all floors (*access to some rooms in the hotel may involve steps*)

Included in your holiday

- Dinner, bed & breakfast and accommodation in en suite bedrooms
- 2 excursions (*except Christmas*)



- Complimentary (FREE) Travel Insurance (*subject to conditions*)
- Door-to-door pick-up service (*subject to area*)

Excursions

We will select from the list below:

- Southport
- Fleetwood & Cleveleys
- Bury Market
- Drivers Choice

Dates

Mon 10th to Fri 14th May

Days: 5

Price: **£285pp**

Mon 14th to Fri 18th June

Days: 5

Price: **£300pp**

Mon 19th to Fri 23rd July

Days: 5

Price: **£305pp**

Mon 16th to Fri 20th August

Days: 5

Price: **£315pp**

Mon 20th to Fri 24th September

Days: 5

Price: **£315pp**

Turkey & Tinsel Break

Mon 22nd to

Fri 26th November

Days: 5

Price: **£285pp**

Christmas Break

Fri 24th to Tue 28th December

Days: 5

Price: **£505pp**

Christmas Eve: Candlelit Dinner followed by Bingo, Festive Entertainment and Evening Finger Buffet

Christmas Day: Bucks Fizz Breakfast, Festive Dinner, Afternoon Entertainment, Festive Carvery, Bingo Entertainment

Boxing Day: Enjoy a day of leisure, After Evening Meal, Bingo and Showtime followed by Festive Lancashire Hot Pot

Dec 28th: Shortly after Breakfast we depart for home
Itinerary subject to change



From
£265

NEW

From
£269

NEW

Scarborough

The Cumberland Hotel

The Hotel is situated on the South Cliff a few minutes walk from the Spa complex, beach and town centre with excellent views of the town from the north facing rooms.

The hotel provides 86 en suite bedrooms with TV, tea/coffee facilities, and hairdryers. Many of the bedrooms are accessible via the lift which serves all floors. The Hotel is a few minutes walk along the south cliff here you will see the “Royal Hospital” used in the TV Drama The Royal.

Hotel Summary

Located on the South Cliff

All bedrooms have en suite facilities, and complimentary tea/coffee making facilities

Entertainment provided on selected evenings

Lift serves all floors (*access to some rooms in the hotel may involve steps*)

Included in your holiday

- Dinner, bed & breakfast accommodation en suite bedrooms
- 2 excursions on 5 days
- Complimentary (FREE) Travel Insurance (*subject to conditions*)
- Door-to-door pick-up service (*subject to area*)

Date | Single Room Supp: Nil | Seaview Supp: £20pp

Wed 21st to Sun 25th April • Days: 5 • Price: £265pp

1 FREE drink with evening meal plus 1 FREE lunch



Date | Single Room Supp: £42 | Seaview Supp: £32pp

Wed 9th to Sun 13th June • Days: 5 • Price: £310pp

Whitby

The Royal Hotel

The Royal Hotel is superbly situated in Whitby, Located on the North Cliff overlooking the harbour entrance and is a short walking distance from the local shops and resort amenities.

For those who wish to relax in the hotel, guests can enjoy use of the TV lounge and the bar. In the restaurant, meals are served to your table.

Hotel Summary

Excellent location close to the shops, and other local amenities

Bar and TV lounge

All bedrooms have en suite facilities, and complimentary tea/coffee making facilities

Entertainment provided on selected evenings

Lift to all floors (*access to some rooms in the hotel may involve steps*)



Included in your holiday

- Dinner, bed & breakfast accommodation en suite bedrooms
- 1 excursion on 4 day break
- Complimentary (FREE) Travel Insurance (*subject to conditions*)
- Door-to-door pick-up service (*subject to area*)

Dates | Single Room Supp: £30 | Seaview Supp: £45pp

Fri 7th to Mon 10th May • Days: 4 • Price: £269pp

Fri 4th to Mon 7th June • Days: 4 • Price: £279pp



From
£320

Skegness

Skegness is known for its golden beaches and level promenade. It is a thriving traditional seaside resort and is regarded as the jewel of the Lincolnshire coast. The much improved resort has something everyone, including a great many attractions such as award winning beaches, tranquil gardens, and a long flat promenade with seating – making it ideal for a leisurely stroll along the beach. The town centre offers a wide selection of shops to suite all tastes.

The Savoy Hotel

The Savoy Hotel is family owned and run, and is situated on the seafront of North Parade in an excellent central location. The towns seafront attractions are within easy reach of the hotel, with the beach just on your doorstep. The hotel has an excellent reputation for serving exceptional home-cooked, traditional food made with local produce wherever possible. All the hotel bedrooms are en suite with tea/coffee making facilities. The hotel lift serves up to 2nd floor flight of stairs to 3rd floor.

Hotel Summary

- Centrally situated on the North Parade seafront
- All bedrooms have en suite facilities, and complimentary tea/coffee making facilities
- Entertainment provided on selected evenings
- Lift to second floor (*access to some rooms in the hotel may involve steps*)

Included in your holiday

- Dinner, bed & breakfast accommodation in en suite bedrooms
- 2 excursions on 5 day breaks
- Complimentary (FREE) Travel Insurance (*subject to conditions*)
- Door-to-door pick-up service (*subject to area*)

A limited number of single rooms are available without supplement at this hotel. (Subject to availability - book early to avoid disappointment).

Dates
Mon 24th to Fri 28th May Days: 5 Price: £320pp
Mon 7th to Fri 11th June Days: 5 Price: £340pp
Mon 26th to Fri 30th July Days: 5 Price: £360pp
Mon 30th August to Fri 3rd September Days: 5 Price: £380pp

Turkey & Tinsel Breaks

Mon 25th to Fri 29th October Days: 5 Price: £320pp
Mon 29th November to Fri 3rd December Days: 5 Price: £320pp

Excursions

We will select from the list below:

- Lincoln
- Boston
- Drivers Choice





From
£290

Great Yarmouth

The New Beach Hotel

The New Beach Hotel is superbly situated in Great Yarmouth's most central location and directly opposite the Britannia Pier, and is located just a short walking distance from the local shops and resort amenities. For those who wish to relax in the hotel, guests can enjoy use of the TV lounge and the spacious bar. In the restaurant, meals are served to your table.

Hotel Summary

- Excellent location close to the Britannia Pier, shops, and other local amenities
- Bar and TV lounge
- All bedrooms with en suite facilities, and complimentary tea/coffee making facilities
- Entertainment provided on selected evenings
- Lift to all floors (*access to some rooms in the hotel may involve steps*)

Date

Wed 15th to Sun 19th September
 Single room supp: **£42pp**
 Seaview supp: **£32pp**
 Days: **5**
 Price: **£320pp**

Turkey & Tinsel Break

Mon 1st to Fri 5th November
 Single room supp: **£30pp**
 Seaview supp: **£20pp**
 Days: **5**
 Price: **£290pp**
 2 FREE lunches

Included in your holiday

- Dinner, bed & breakfast accommodation in en suite bedrooms
- 2 excursions on 5 day breaks
- Complimentary (FREE) Travel Insurance (*subject to conditions*)
- Door-to-door pick-up service (*subject to area*)



©Flickr - Leigh Last

The Carlton Hotel

The Carlton Hotel is situated on Marine Parade in Great Yarmouth's most central location and directly opposite the Wellington Pier, and is located just a short walking distance from the local shops and resort amenities. For those who wish to relax in the hotel, guests can enjoy use of the TV lounge and the spacious bar. In the restaurant, meals are served to your table.



Hotel Summary

- Excellent location close to the Wellington Pier, shops, and other local amenities
- Bar and TV lounge
- All bedrooms with en suite facilities, and complimentary tea/coffee making facilities
- Entertainment provided on selected evenings
- Lift to all floors (*access to some rooms in the hotel may involve steps*)

Date

Fri 21st to Wed 26th May
 Single room supp: **£50pp**
 Seaview supp: **£75pp**
 Days: **6**
 Price: **£345pp**



Included in your holiday

- Dinner, bed & breakfast and accommodation in en suite bedrooms
- 2 excursions on 6 day break
- Complimentary (FREE) travel insurance (*subject to conditions*)
- Door-to-door pick-up service (*subject to area*)

Excursions on all dates

We will select from the list below:
 Cromer & The Broads
 Norwich
 Drivers Choice



From
£290

Torquay

Date
Mon 26th to Fri 30th July
Single room supp: **£40pp**
Days: **5**
Price: **£390pp**

Excursions
We will select from the list below:
Dartmouth & Brixham
Plymouth
Drivers Choice

The Torbay Hotel

The Torbay Hotel is next to the marina and Rock Walk, one of the very best locations in the popular resort of Torquay. Views across the bay, a sun terrace and two bars make this perfect for a short break or holiday. There is entertainment in the hotel's ballroom on selected evenings and you will never be short of ideas for days out in and around this beautiful coastal town.

Hotel Summary

All bedrooms are en suite including complimentary tea and coffee facilities

Lift to all floors (*access to some rooms in the hotel may involve steps*)

Entertainment on selected evenings

TV lounge, bar and lounge



Included in your holiday

- Dinner, bed & breakfast and accommodation in en suite bedrooms
- 2 excursions
- Complimentary (FREE) travel insurance (*subject to conditions*)
- Door-to-door pick-up service (*subject to area*)

The Regina Hotel

The Regina Hotel is set alongside Torquay Harbour and a short walk from the shops. Many of the bedrooms are accessible via the lift which serves most floors. The hotel has a relaxing bar lounge looking out on the lively harbour. There is also a ground floor function room with dance floor and a bar with entertainment most evenings.

Hotel Summary

All bedrooms are en suite including complimentary tea and coffee facilities

Lift to all floors (*access to some rooms in the hotel may involve steps*)

Entertainment on selected evenings

TV lounge, bar and lounge

Dates

Mon 8th to Fri 12th November
Single room supp: **£30pp**
Seaview supp: **£20pp**
Days: **5**
Price: **£290pp**
2 FREE lunches

Excursions

We will select from the list below:
Dartmouth & Brixham
Teignmouth & Dawlish
Plymouth
Drivers Choice



Included in your holiday

- Dinner, bed & breakfast and accommodation in en suite bedrooms
- 2 excursions
- Complimentary (FREE) travel insurance (*subject to conditions*)
- Door-to-door pick-up service (*subject to area*)



From
£260

Paignton

Esplanade Hotel (NEW for 2021)

Formerly a Bay Hotel, with fantastic views over nearby Paignton Beach and the centre of the town just a five-minute walk away. The Esplanade Hotel is the perfect location for a seaside holiday. Paignton's main beach is just a five-minute walk from the hotel while Paignton Pier and quieter Goodrington Beach are both just a 10-minute walk away. The centre of the town has a number of great cafes, restaurants and bars selling fantastic and delicious food, great for relaxing and taking time out from a busy day of seaside fun, just a five-minute walk from the hotel. In the hotel, you can enjoy delicious meals in the modern restaurant which operates a wide and varied menu.

NEW

Hotel Summary

Situated just a few minutes from the town centre in a level position on the seafront
 All bedrooms with en suite facilities, and complimentary tea/coffee making facilities
 Licensed bar lounge
 Entertainment on selected evenings
 Lift to all floors (access to some rooms in the hotel may involve steps)

Dates

Mon 21st to Fri 25th June

Single room supp: **£40**

Days: **5**

Price: **£360pp**

Wed 1st to Sun 5th September

Single room supp: **£40pp**

Days: **5**

Price: **£380pp**

Turkey & Tinsel Break

Mon 15th to Fri 19th November

Single room supp: **£40pp**

Days: **5**

Price: **£300pp**

Twixmas Break

Mon 27th to

Thurs 30th December

Single room supp: **£30pp**

Days: **4**

Price: **£260pp**

Included in your holiday

- Dinner, bed & breakfast accommodation in en suite bedrooms
- 2 excursions on 5 day break, 1 excursion on 4 day break
- Complimentary (FREE) Travel Insurance (subject to conditions)
- Door-to-door pick-up service (subject to area)

Hotel Bonair

A friendly and family run hotel overlooking the green and situated in a level position on the seafront – just a few minutes away from the town and other amenities. All bedrooms are attractive and comfortable with a limited number of twin rooms located on the ground floor (please enquire about availability at the time of booking). Start the day with a full English breakfast in the ground floor restaurant. To the front of the hotel is a pleasant sunny conservatory – the perfect place to relax with a drink and take in the warmer climate! The hotel has a licensed bar and also a bar lounge (also at ground level), where entertainment will be provided on selected evenings during your stay.

Hotel Summary

Situated just a few minutes from the town centre in a level position on the seafront
 All bedrooms with en suite facilities, and complimentary tea/coffee making facilities
 Licensed bar lounge • Entertainment on selected evenings
 Lift to all floors (access to some rooms in the hotel may involve steps)

Date

Sat 29th May to Sat 5th June

Days: **8**

Price: **£420pp**

Included in your holiday

- Dinner, bed & breakfast and accommodation in en suite bedrooms
- 3 excursions on 8 day break
- Complimentary (FREE) travel insurance (subject to conditions)
- Door-to-door pick-up service (subject to area)

Sea View & Balcony Rooms: **£3pp per night** • Sea View Rooms: **£2pp per night**



From
£300

The Isle of Wight

The Isle of Wight is a delightful holiday island which has its own unique charm and special beauty – shaped like a diamond and described by many holidaymakers as a gem! Sandown is located on the South East coast of the island and is a typical Victorian seaside town. It is understandably one of the most popular resorts on the island with plenty to see and do. Enjoy the spectacular coastline, lively seaside resorts, old world villages and beautiful countryside that the island has to offer.

The Sands Hotel

The Sands Hotel is a family run hotel and occupies one of the most enviable positions in Sandown, on the Esplanade and just across the road from the golden sands of Sandown Beach. All food at the hotel is cooked and prepared on the premises and served to your table in the dining room. The hotel has a bar and lounge, the dining room looks out to sea and across the sun terrace with views of Culver Cliff and Sandown Bay.

Please note there is no lift at this hotel. All rooms are either ground or first floor.

Hotel Summary

- Centrally located on the Esplanade and close to the beach
- All bedrooms have en suite facilities, and complimentary tea/coffee making facilities
- Entertainment provided on selected evenings
- No lift at this hotel as all rooms are either ground or first floor

Included in your holiday

- Dinner, bed & breakfast accommodation in en suite bedrooms
- 2 excursions on 5 day break, 3 excursions on 7 or 8 day breaks
- Complimentary (FREE) Travel Insurance (*subject to conditions*)
- Door-to-door pick-up service (*subject to area*)



Dates

Mon 3rd to Mon 10th May

Days: 8
Price: **£405pp**

Mon 31st May to Mon 7th June

Days: 8
Price: **£450pp**

Sat 10th to Sat 17th July

Days: 8
Price: **£480pp**

Sat 21st to Fri 27th August

Days: 7
Price: **£480pp**

Sat 11th to Sat 18th September

Days: 8
Price: **£450pp**

Turkey & Tinsel Break

Mon 25th to Fri 29th October

Days: 5
Price: **£300pp**

Excursions

We will select from the list below:

- Tour around the Island
- Cowes & Godshell (*boat trip cost not included in price*)
- Newport & Ryde
- Drivers Choice



From
£265

Weymouth

Weymouth is one of the UK's most beautiful classic seaside resorts and blessed with one of it's sunniest and warmest climates, Weymouth offers a huge amount of attractions, shows, quaint shops and with it's idyllic harbour making Weymouth ideally placed for exploring the beautiful county of Dorset.

Dates
Mon 12th to Fri 16th April
Days: 5
Price: £265pp
Sat 26th June to Sat 3rd July
Days: 8
Price: £430pp

The Carlton Hotel

The Carlton Hotel is ideally situated on the Esplanade, with lovely views of Weymouth's Bay. The hotel is fully central heated and a lift serves all floors. All bedrooms are en suite with TV, tea/coffee making facilities The hotel has a well stocked bar with dance floor, where live entertainment takes place most evenings The hotel's Tudor style dining room offer good home cooked meals with a wide verity of choice and most special diets can catered for (subject to prior notice).

Hotel Summary

- Situated on the main promenade
- All bedrooms have en suite facilities and complimentary tea/coffee making facilities
- Entertainment on selected evenings
- Lift to all floors (access to some rooms in the hotel may involve steps)



Included in your holiday

- Dinner, bed & breakfast and accommodation in en suite bedrooms
- 2 excursions on 5 day break, 3 excursions on 8 day break
- Complimentary (FREE) Travel Insurance (subject to conditions)
- Door-to-door pick-up service (subject to area)



Excursions

- We will select from the list below:
- ____ Poole & Swanage
 - ____ Portland & West Bay
 - ____ Salisbury
 - ____ Drivers Choice



Price
£350

NEW

Eastbourne

Eastbourne is a charming resort nestling at the foot of the South Downs, with superb level promenades bordered by banks of floral displays – the perfect place for an evening stroll by the sea! There are delightful seafront cafes and bars where you can pause for a drink in lovely surroundings, the Victorian Pier, a beautifully preserved 1930’s Bandstand and fabulous shopping in the mall, outdoor markets and specialist shops. However you choose to spend your leisure time, enjoy a stay in this award winning resort.

Dates

Mon 19th to Fri 23rd July
Single room supp: **£40pp**
Seaview supp: **£60pp**
Days: **5**
Price: **£350pp**

Excursions

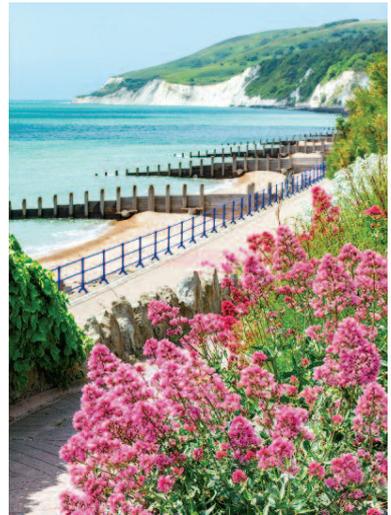
We will select from the list below:
Brighton
Worthing
Drivers Choice

The Burlington Hotel

The Burlington Hotel is Set in the stunning coastal backdrop of Eastbourne, the Bay Burlington Hotel enjoys a wealth of picturesque scenery. From the blonde beaches and lapping sea waves to the perfectly pruned Carpet Gardens, this hotel is in a prime location to enjoy everything this sunny seaside resort has to offer. take a stroll across the road to enjoy the beautiful coast and 300-metre pier, where you can indulge in some classic British cuisine like fish and chips or a traditional Victorian cream tea.

Hotel Summary

- All bedrooms have en suite facilities and complimentary tea/coffee making facilities
- Licensed bar and bar lounge, and pool table
- Entertainment on selected evenings
- Lift to all floors (*access to some rooms in the hotel may involve steps*)



Included in your holiday

- Dinner, bed & breakfast accommodation in en suite bedrooms
- Entertainment on selected evenings
- 2 excursions
- Complimentary (FREE) Travel Insurance (*subject to conditions*)
- Door-to-door pick-up service (*subject to area*)





From
£295

Weston-super-Mare

The Sandringham Hotel

The Sandringham Hotel is centrally situated on the seafront overlooking the bay and opposite the resorts Grand Pier. The hotel is also located just 200 yards from the Winter Gardens and only 100 yards from the Sovereign Shopping Centre. The ever popular Sandringham Hotel provides its guests with comfortable en suite accommodation, complimentary tea and coffee making facilities, and television. The restaurant serves a varied menu for evening meals. A full English breakfast is served each morning. There is a fully licensed bar area situated on the lower ground floor which has a dance floor and offers drinks and snacks. In-house entertainment is provided on selected evenings.

Hotel Summary

- Central location
- Fully licensed bar with dance floor
- Lift to all floors (access to some rooms in the hotel may involve steps)

Dates

Mon 3rd to Fri 7th May

Days: 5
Price: **£300pp**

Sat 19th to Sat 26th June

Days: 8
Price: **£410pp**

Sat 21st to Sat 28th August

Days: 8
Price: **£430pp**

Turkey & Tinsel Break

Mon 1st to Fri 5th November

Days: 5
Price: **£295pp**

Excursions

We will select from the list below:

- Cheddar Gorge & Wells
- Bath
- Taunton
- Drivers Choice



Included in your holiday

- Dinner, bed & breakfast accommodation in en suite bedrooms
- 2 excursions on 5 day breaks, 3 excursions on 8 day break
- Complimentary (FREE) Travel Insurance (subject to conditions)
- Door-to-door pick-up service (subject to area)

A limited number of single rooms are available without supplement at this hotel. (Subject to availability - book early to avoid disappointment).



From
£300

Weston-super-Mare

The Royal Grosvenor Hotel

This hotel has quickly become very popular. The Royal Grosvenor Hotel occupies a premier position on the sea front with lovely views of Seafront, beach, Grand pier and Winter Gardens and only a short distance from the shops and all other amenities. The hotel provides all bedrooms en suite with complimentary tea and coffee making facilities and television and the hotel lift serves all floors. The hotel has a bar/lounge with a large terrace overlooking the gardens. Entertainment is offered on selected nights including bingo.

Hotel Summary

All bedrooms have en suite facilities, and complimentary tea/coffee making facilities

Fully licensed bar with dance floor

Lift to all floors (access to some rooms in the hotel may involve steps)



Dates

Mon 26th to Fri 30th April

Days: 5

Price: **£300pp**

Mon 9th to Fri 13th August

Days: 5

Price: **£340pp**

Lift does not take wheelchairs and 8 steps into hotel

Excursions

We will select from the list below:

Cheddar Gorge & Wells

Bath

Taunton

Drivers Choice

Included in your holiday

- Dinner, bed & breakfast accommodation in en suite bedrooms
- 2 excursions on 5 day break
- Complimentary (FREE) travel insurance (subject to conditions)
- Door-to-door pick-up service (subject to area)

NEW Booking Office

We have moved!

Our New Office is situated within our Coach Departure Point on Royd Moor Lane, Badsworth, West Yorkshire WF9 1AZ

A limited number of single rooms are available without supplement at this hotel. (Subject to availability - book early to avoid disappointment).

Trading Charter

Why should I read this page? This page is very important – it forms a key part of our agreement with you and forms the basis of a legally binding contract between you, as the lead name making the booking, anyone else in your party, and us. When you make the booking as the lead name, you undertake that you have the authority to accept and do so on behalf of your party and the terms of these booking conditions. This contract is made subject to the terms of these booking conditions which are governed by English Law, and the non-exclusive jurisdiction of the English Courts.

How and when do I make this contract with you?

We welcome you making contact with us in a number of ways. You can write to us, phone us, e-mail, visit our website or use a nominated travel agent. However you contact us, the contract is made when your booking is entered on to our reservation system and we issue confirmation of the booking. We will send you or your agent the confirmation of your booking within seven working days. Please check this confirmation very carefully to ensure all the information is correct and inform us immediately of any errors.

When do I need to pay for my holiday and how much?

At the time of booking you will need to pay a deposit of £40 for each person named on the booking. The balance must be paid 6 weeks before departure. If you book within our balance due period you will need to pay the total holiday cost at the time of your booking. If you do not pay the outstanding balance for your holiday on or before the date it is due, we may cancel your booking and you will be required to pay the cancellation charges detailed below. The date of cancellation will normally be the date that you confirm in writing that you intend to cancel or 15 days after the balance due date, whichever comes first.

If I use an agent, who does my money belong to?

Your agent will hold your deposit on your behalf until we issue confirmation of your booking. The agent then holds this money on our behalf. The agent holds the balance you pay on your behalf until the date the balance is due. The agent will forward this to us.

Can I change my holiday arrangements?

After we have issued our booking confirmation we will do our best to accommodate any changes you wish to make but we cannot guarantee to do so. Any changes must be notified to us in writing and signed by the person who signed the booking form or the lead name to who the booking confirmation has been sent. If we are able to make the change, an amendment fee of £10 may be payable plus any additional charge for the facilities requested. Any significant alteration after the balance due date will be treated as a cancellation of the original booking and will be subject to the cancellation charges detailed below. A significant alteration would include a change of departure date, holiday or hotel or number of people travelling.

How can I cancel my holiday?

You or any member of your party may cancel at any

time provided that the cancellation is made by the person who signed the booking form or the lead name to who the confirmation has been sent and is communicated to us in writing via the office at which you made the original booking. You will have to pay cancellation charges set out in the scale below to cover our estimated loss resulting from the cancellation. If you are insured against cancellation you may be able to recover the charges from your insurers. Your cancellation will take effect from the date when either the travel agent or we receive your written confirmation of your cancellation. You must also return any tickets or vouchers that you have received. A reduction in room occupancy may increase the charges for the remaining passengers by the application of supplements for low occupancy of rooms. We will tell you before your booking is confirmed if there have been any changes since the brochure was published.

<i>Period before departure within which written cancellation is received</i>	<i>Cancellation charge shown as % of holiday cost</i>
Prior to 42 days before	Loss of deposit
42 to 29 days	30% (or deposit if greater)
28 to 15 days	45% (or deposit if greater)
14 to 8 days	60%
7 days prior to date of departure or after	100%

Can I transfer my booking to someone else?

Provided you give us reasonable notice. This person must be able to satisfy all the conditions for the holiday. Change cannot normally be made later than 14 days prior to departure. We will make an administration charge of £10 per person for every name change we make plus any reasonable additional costs caused by the change. You will remain responsible for ensuring that the holiday is paid for in full by the balance due date.

What happens if you change my holiday?

Your holiday is planned many months in advance and although it is unlikely, it is possible that circumstances may force us to make changes in the advertised holiday. These changes fall into two categories:

a) **Minor changes:** Changes to departure or return times less than twelve hours, alterations to booked seat numbers, changes to departure point within 20 miles of that originally booked, or offer a different mode of transportation to a major joining point. Changes in accommodation to a similar or higher classification, whether main resort on en-route accommodation or area changes to advertised tour destination, changes to hotel or location town for two nights or less if time allows – we will advise you of major changes. Sometimes changes are unavoidable and we reserve the right to make them.

b) **Major changes:** Changes to your chosen resort area, time of departure or return more than 12 hours or offering of accommodation with lower official classification. If we make a major change you can decide; 1) To continue with the amended holiday 2) Accept an alternative holiday which we may offer you or 3) Cancel your booking and all amounts will be paid back to you.

THIS IS THE LIMIT OF OUR LIABILITY TO YOU.

Can you change the price of my holiday after you have issued the booking confirmation?

Yes we can but only in very limited circumstances. Our prices are fixed on 1st December 2020 and are shown on the page of each tour and are on per person basis. Holiday prices include, all coach travel, hotel accommodation and meals, as specified in the hotel description and VAT at the current rate where applicable. Morning coffee and afternoon tea are not included. Some hotels may make a small additional charge for portage and tea and coffee served after dinner. Gratuities to the hotel staff and driver/courier are discretionary. UK Holidays. We guarantee that the price of your holiday will not be subject to any surcharge, except in the case of variations in the transportation costs, including the costs of fuel, dues, taxed (including VAT rate), or fees chargeable for services such as landing taxed or embarkation or disembarkation fees at ports or airport. Even in this case, we will absorb an amount equivalent to 2% of the holiday price which excludes insurance premiums and any amendment charges. Only an amount in excess of this 2% will be surcharged, but where is payable there will be an admission of £1.00 per person together with an amount to cover agents commission. Surcharges will not be imposed within 30 Days of departure. Revised charges in respect of changes to any given variable will be calculated by taking the to change in the variable element concerned in relation each passenger. This amount will then be added to, or deducted from, the original holiday price exclusion of VAT. The revised VAT will then be added to the new VAT exclusive price to and at the revised VAT inclusive price. If this means you are paying more than 10% of the holiday price, you will be entitled to cancel your holiday with a full refund of all money paid, except for any premiums paid to us for holiday insurance and amendment charges. Should you decide to cancel because of this, you must exercise your right to do so within 14 days from the issue date printed on your confirmation.

Extent of liability of the company?

We make every effort to make proper arrangements for all holidays advertised in our guide and those of our suppliers of the services you enjoy during your holiday are efficient and reputable. In order to keep holiday cost low, we limit the compensation you can claim from the company, and then only if you have carried out our complaints procedure in full. Nothing in these conditions excludes or limits the liability of the company for death or personal injury caused by negligence or fraudulent misrepresentation.

The company will not be liable for any loss or damage in circumstances where there is no breach of legal duty of care owed to you by the company, its employees or agents or if such loss or damage is not reasonably foreseeable.

What do I do if I have to complain?

If you have a complaint during your holiday please inform in the first instance the supplier of the service and the driver/courier or representative who will do his/her utmost to resolve the problem immediately. I.e. if it is a problem that has arisen at the hotel and concerns them you must inform the hotelier immediately. If the matter cannot be put right on the spot then you must telephone us immediately and notify us in writing within 14 days of completion of your holiday and this must be sent to **R&S Watersons, The Office Roydmoor farm, Roydmoor Lane, Badsworth, WEST YORKSHIRE WF9 1AZ** and you must quote your holiday destination and departure date. Failure to establish your complaint immediately in accordance with the above procedure may affect the outcome. If you do not tell us at the earliest opportunity about a problem giving rise to your complaint, we cannot take steps to investigate and rectify it. In deciding how to respond to your complaint, we will take into account the date you first drew the problem to the attention of our driver/representative/supplier. Do not wait until you arrive back home to then complain – you must give the supplier the chance to make good any complaint.

What if you cancel my holiday?

In certain circumstances we may have to cancel your holiday and if this should occur we will return all monies paid to us, or offer you a suitable alternative.

- a) The package is cancelled because the number of persons who agreed to take it is less than the minimum number required to operate the tour
- b) The package is cancelled by reason of unusual or unforeseeable circumstances beyond our control, the consequences of which could not have been avoided even if all due care had been exercised. If, after departure we need to make a change to a significant proportion of your holiday, we will do our best to make suitable arrangements at no extra cost to you. If it proves impossible to make suitable alternative arrangements or if you have reasonable grounds for refusing the alternative offered, we will arrange transport back to your point of departure or to an alternative location that we agree to.

Coach seats

Please note there is a seating plan of the coach allocated for each holiday. It is possible on occasions for operational reasons that a coach or different configuration be used. We therefore reserve the right to change or alter the seating plan and allocate seats other than those you have been issued with at the time of booking. Requests for particular seats can be made on most holidays when booking but these are made on first come, first served basis, If there is a specific seat you would prefer then you are

recommended to book early. From time to time we may have to change coach from the coach we had planned for maintenance or break down. This may mean the coach we use has no toilet on board. Single passengers will find other passengers allocated next to them. No single passengers will be allocated a double seat to themselves. Seat belts must be worn at all times and it is your responsibility to ensure you do so.

Health & Safety on your holiday

Some people may be at risk from discomfort or deep vein thrombosis (DVT) if they remain immobile on a journey for a long period of time. If you are planning to undertake a bus or coach journey of more than 3 hours, you should consult your doctor if you have ever had DVT or pulmonary embolism, a family history of clotting conditions, cancer or treatment for cancer, a stroke, heart or lung disease or if you have had major surgery in the past 3 months. We reserve the right to refuse any booking in the absence of a doctors certificate confirming that you are fit to travel. During the journey we will provide comfort stops as frequent as possible. During these stops you are encouraged to get off the coach and walk around. Exercise reduces any discomfort, which may be caused by periods of immobility.

Passenger Behaviour

We want all our passengers to have a happy and carefree holiday, but you must remember that you are responsible for your behaviour and the effect it may have on others. If you or any member of your party is abusive or disruptive or behaves in a way which, in our reasonable opinion, could cause damage or injury to others or affect their enjoyment of their holiday, or which could damage property, we have the right after reasonable consideration to terminate your contract with us. If this happens we will have no further obligations or liability to you. The coach driver/representative, ships captain or authorised official of other means of transport is entitled to refuse you boarding if in their reasonable opinion you are unacceptably under the influence of drink or drugs or you are being violent or disruptive. If you are refused boarding on the outward journey, we will regard it as a cancellation by you and we will apply cancellation charges according to the scale shown. If the refusal is on the return journey we have the right to terminate the contract and will have no further obligations or liability to you.

No Smoking Policy

Smoking of any nature is prohibited on all our coaches, including feeder vehicles. However, frequent stops are made and most will find the arrangements perfectly acceptable.

Pets

We do not allow pets to be taken on our holidays. Registered Assistance Dogs will normally be accommodated on UK holidays.

Single Occupancy

Single occupancy of rooms when available may be

subject to a supplementary charge and these will be shown on the brochure page – if not please enquire. These are not set by R&S Waterson Ltd but by the hotel.

Special Requests

Special requests cannot be guaranteed – it simply means R&S Waterson Ltd will do all it can to assist and make other parties aware of these requests and where possible they will be met. When you have booked your holidays and you receive your confirmation please check your special request are noted on this if not please notify us straight away if its stated on your confirmation then this means these are passed on automatically.

Free Home Pick-up Service

Our pick-up service from your door is appreciated by most of our clients. However, due to so many people being involved; taxis, minibus drivers etc. things do go wrong occasionally causing irritable delays for others. Once we are aware of a delay, we try very hard to rectify the matter as quickly as possible.

If you live outside Hemsworth and your pick-up is 15 minutes late, please ring 01977 613428. Local clients are usually another 15 minutes later than this for pick-up. It is a condition of our booking terms that you accept any delays with this service.

Entertainment

Some of the hotels we use arrange entertainment which vary from dancing to bingo, all of which is at their discretion and is therefore not guaranteed and could be withdrawn if there is lack of demand or insufficient numbers staying in the hotel.

Hotel Facilities

Some facilities such as indoor or outdoor swimming pools, leisure facilities and hotel lifts may from time to time be withdrawn for routine maintenance or may be subject to seasonal availability or breakdown. The provision of these facilities is therefore not guaranteed.

Our Drivers

Our drivers have to take sufficient breaks from duty set out by law. Please do not expect to see the driver around all the time. These breaks are there to prevent driver fatigue for your safety. Where they have a break from driving, they have to leave the coach immediately. It is important for your own well being that you also leave the coach and exercise your legs to prevent DVT Deep vein thrombosis.

Excursions

Please see each holiday page for details.

As with all our tour excursions, we do reserve the right to alter times, dates and destinations for the enjoyment of the party of for operational reasons. Entrance fees are not included unless otherwise stated.

This literature was published on the 10th of December, 2020.

Travel Insurance

A client holiday travel insurance scheme is available to eligible passenger travelling on our holidays which is arranged by Wrightsure Services (Hampshire) Limited and underwritten by ERGO Travel Insurance Services Ltd (ETI) on behalf of Great Lakes Insurance SE (GLISE). Great Lakes Insurance SE is a German insurance company with its headquarters at Königinstrasse 107, 80802 Munich. UK Branch office: Plantation Place, 30 Fenchurch Street, London EC3M 3AJ, company number SE000083. Great Lakes Insurance SE, UK Branch, is authorised by Bundesanstalt für Finanzdienstleistungsaufsicht and subject to limited regulation by the Financial Conduct Authority and Prudential Regulation Authority, registration number 769884.

ERGO Travel Insurance Services Ltd is registered in the UK, company number 11091555. Registered office: Plantation Place, 30 Fenchurch Street, London EC3M 3AJ. Authorised

and regulated by the Financial Conduct Authority, register number 805870.

Details about the extent of GLISE's authorisation and regulation by the Prudential Regulation Authority, and regulation by the Financial Conduct Authority are available upon request.

Wrightsure Services (Hampshire) Ltd is authorised and regulated by the Financial Conduct Authority (their registration number is 311394) and is permitted to advise on and arrange general insurance contracts. You can check these details online using the Financial Services Register (accessible from <https://register.fca.org.uk>) or by contacting the Financial Conduct Authority Consumer Helpline on 0800 1116768.

Should you wish to take out this travel insurance please include the appropriate premium when booking your holiday.

Demands and Needs

This insurance policy will suit the demands and needs of an

individual or group (where applicable) who have no excluded medical condition(s), are travelling in countries included within the policy terms and who wish to insure themselves against unforeseen circumstances/events detailed in the cover section below. Subject to the terms, conditions and maximum specified sums insured.

Important

We will not provide you with advice about the suitability of this product for your individual needs but will be happy to provide you with factual information.

We summarise below the details of the insurance cover provided which also includes 24-hour emergency service from Mayday Assistance Limited. The following is a brief summary of the cover available. Full details of cover and exclusions will be forwarded with your confirmation of booking. In any event you may ask for a specimen copy of the policy wording before booking should you wish to examine this in advance.

Summary of Cover

PLEASE SEE THE POLICY WORDING FOR FULL DETAILS OF THE COVER, LIMITATIONS AND EXCESSES, A SPECIMEN COPY OF WHICH IS AVAILABLE UPON REQUEST.

Cover	Sum Insured	Excess
Cancellation	Up to £1,500	Holidays 3 days duration or less Nil Excess. Holidays 4 days duration and over £50/£15 in respect of Loss of Deposit claims
Personal Accident	Up to £15,000 Death and corresponding Benefits £15,000. Death Benefit limited to £7,500 If aged 70/£1,000 if aged under 18 at time of travel	No Excess
Medical Expenses including repatriation (only applicable to travel outside of the UK)	Up to £2,000,000	£35
UK Additional Travelling Expenses	Up to £2,500	£35
Medical Confinement Benefit	£10 per 24 hours up to £100 UK £15 per 24 hours up to £450 Channel Islands & Europe	No Excess
Curtailment	Up to £1,500	£35
Personal Property Including Money	Up to £1,500 in all. Single Article Limit £200/Valuables £400 Personal Money Up to £200 (age restrictions apply) Delayed Baggage (after 12 hours) Up to £100	Personal Property & Money £35 Delayed Baggage – Excess 12 Hours
Loss of Passport	Up to £200	No Excess
Missed Departure	Up to £100 UK & £300 Europe	No Excess
Travel Delay	Travel Delay up to £60 Cancellation (holiday abandonment) up to £1,500	Travel Delay Excess = 12 hours Holiday abandonment excess as per Cancellation
Personal Liability	Up to £2,000,000	No Excess
Legal Expenses	Up to £25,000	No Excess
COVID-19	As Per Cancellation & Medical Section	As Per Cancellation & Medical Section

Health Conditions

We shall not be liable for claims WHERE AT THE TIME OF TAKING OUT THIS POLICY AND BETWEEN THAT TIME AND YOUR DEPARTURE:

- You are aware of any medical condition or set of circumstances that could reasonably be expected to give rise to a claim (for example the state of health of a Close Relative, Business Associate or any person on whom Your travel plans depend).
- The Insured Person whose medical condition gives rise to a claim: Is receiving, or on a waiting list for, surgery, in-patient treatment or investigations in a hospital, clinic or nursing home.
- Is travelling against any health requirements stipulated by the carrier, their handling agents or other public transport provider.
- Is travelling against the advice of a Medical Practitioner or for the purpose of obtaining medical treatment abroad.

iv) Has been given a terminal prognosis.

Please note: If you are on medication at the time of travel, Your medical condition(s) must be stable and well controlled.

If you are travelling outside of the UK You must notify the Change in Health helpline immediately if a change in health occurs (including any change to medication) between the date this policy is issued and your scheduled date of departure.

Significant Exclusions Residency

If you or anyone else named on this policy has not been a resident in the UK for the past 6 months this policy cannot cover you.

In addition to the above the policy also contains the following main exclusions:

Any costs of repatriation or evacuation as a result of You taking part in any excluded Hazardous Activities and Sports including dangerous expeditions or from an area which is considered by Insurers to be a War Risk or Civil Hazard area.

Loss of or damage to money and valuables whilst left unattended or in/from luggage in transit.

Loss of or damage to telecommunications and motor vehicle related equipment and accessories.

Travel against the advice of the carrier, any other public transport provider, the Foreign Office or the World Health Organisation.

Any insurance event arising from You being the driver, rider or passenger of a quad bike, all-terrain vehicle or motorcycle when the insured person is not wearing a crash helmet, whether legally required locally or not.

Claims arising from any epidemic or pandemic as declared by the World Health Organisation. (This exclusion does not apply to Section 9).

Examples of these and other conditions and exclusions are contained within the policy wording, a specimen copy of which is available upon request. If after purchasing a policy from us should you find it does not meet your requirements you have 14 days from the date of issue or prior to travel, whichever is sooner, to cancel the policy and receive a full refund of your premium.

Protecting your information

We will only use your personal details in line with our Privacy Notice. This can be found on our website or is available in hard copy format upon request and you should read this carefully and contact us immediately if you have any queries. Your personal information includes all of the details you have given us to process your insurance policy (we will not ask for more information than is necessary). We may share your data with Third Parties for the provision and ongoing performance of your insurance policy. Your data may be transferred outside the UK. All of the personal information you supply to us will be handled strictly in accordance with the applicable Data Protection regulations and legislation.

R&S Waterson Limited is an appointed Representative of Wrightsure Services (Hampshire) Limited who are authorised and regulated by the FCA (their registration number is 311394) and which is permitted to advise on and arrange general insurance contracts. You can check these details online using the Financial Services Register (accessible from www.fca.org.uk) or by contacting the Financial Conduct Authority Consumer Helpline on 0800 111 6768.

We do not charge fees for our insurance related services however we and Wrightsure Services (Hampshire) Limited may receive some form of remuneration in relation to the arrangement of insurance.

Passengers with Health Considerations or Disabilities

Our holidays may not be suitable for people with certain disabilities or medical conditions

If you have a disability, coaches or any other forms of transport can be difficult to get on and off.

Whilst some modern hotels do offer easy access to bedrooms, many older hotels are unable to offer ground or lower floor accommodation or lifts and

easy access due to the buildings architecture. Please bear this in mind when booking.

We always endeavour to assist when we reasonably can where additional equipment needs to be transported in relation to a disability or

medical problem. ever, please bear in mind that coaches are subject to overall weight restrictions and have limited space to accommodate the luggage of all passengers.

1. You must inform us of any disabilities, special diets, or room types etc, at the time of booking.

2. Each holiday departure is allocated a limited number of walkers, wheelchairs and scooters that it can carry. If you wish to take a mobility aid, you must request to do so at the time of booking as they will need to be added onto your booking details for operational reasons.

It is vital that you inform us as soon as possible as the number is restricted for each coach and limited due to weight restrictions and luggage space. Please note that they will be accommodated on a first-come, first-served basis.

When you receive your confirmation invoice from us, please check that any mobility aids that you are taking are noted on the booking. If they are not on the confirmation invoice, please inform us immediately so that the matter can be rectified.

We will assist passengers wishing to hire these wherever possible. When hiring these items, consider whether you will need them on the days of arrival and departure as this may save you unnecessary costs.

3. If we agree to carry any mobility scooters, they must be the small, lightweight, and compact type with solid battery and easy to dismantle and reassemble and you are responsible for overseeing the loading of your equipment.

4. You will be required to transport mobility scooters to and from our departure points at our convenience and your expense.

All scooters must be brought to our main departure point: Royd moor Farm, Royd moor Lane, Badsworth, West Yorkshire, WF9 1AZ. To arrange a time and date for us to receive your mobility scooter, please contact our Hemsworth booking office on: 01977 610773 who will be able to put you in touch with the correct person to co-ordinate this with.

5. Any persons disabled in a way where they need assistance must be accompanied by another person to look after their well-being.

Although we aim to make these holidays as accessible and as easy as possible for everyone, all of our coaches have steps to board. If you are unable to climb the steps, then these holidays may be unsuitable for you.

6. In the interest of your safety, when you arrive at our departure point, please board your coach as soon as possible.

On the morning of departure, other feeder vehicles such as minibuses and taxis will be operating around the departure area of our base. It is important that you follow instructions regarding where to go, and be aware of vehicles operating around you.

7. Amenities such as swimming pools etc. may not be suitable for people with certain health conditions and disabilities.

We require passengers to accept this under our condition of travel contract.

PLEASE NOTE: Just because we have already agreed to transport such additional equipment for an earlier booking, we may be unable to do so for a later booking on a different departure date. This is particularly the case where any such equipment is relatively bulky or heavy. We will not usually be able to carry more than 1 mobility scooter on a coach, depending on how many wheelchairs and walkers have been arranged at the close of bookings.

All scooters, walkers and wheelchairs must be the small fold down type. These items are carried at owners risk and you are responsible that baskets/cushions are loaded onto the coach mini bus or taxi with you.

R&S Watersons consider all passengers as equals, and all of these conditions are required for us to operate within our companies health and safety policy and risk assessments. This is also required by you to comply with our health and safety policy. Our holidays may not be suitable for people with certain disabilities or medical conditions.



R&S Waterson's

We take the work out of your holiday



We have moved to:

Royd Moor Farm, Royd Moor Lane, Badsworth, West Yorkshire WF9 1AZ

Opening times:

Monday to Tuesday & Thursday to Friday 9am until 4pm

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PICK UP SERVICE**
(Subject to area)



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